



2016-2017 STUDENT SATISFACTION SURVEY FAQ

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QUESTIONS

Didn't our students already take the Student Satisfaction Survey?

No; your school administered the Student Perception Survey. The Student Perception Survey is given in the fall and asks students to reflect on their experiences with their teachers. The Student Perception Survey is used as part of the LEAP framework.

The Student Satisfaction Survey is administered annually in the spring. This survey asks students to reflect on their experiences with the school as a whole. The responses from this survey are used in the School Performance Framework.

Is the Student Satisfaction Survey mandatory? Can we opt out?

The Student Satisfaction Survey is mandatory. Schools may not opt out of this survey.

Where are the materials? I never received them!

In previous years, the Student Satisfaction Survey was paper-based. This year, the survey is online, so you should not have received materials. There is no mistake!

Where is the survey link? I can't find it!

To access the survey, go to <http://dpsare.com/2017sis>. The link will be live on May 8th and will close on May 26th.

I have a student whose IEP requires a paper/pencil version of the Student Satisfaction Survey. How do I request that?

Simple! Contact Karen Lutz for requesting paper/pencil surveys.

What should proctors/administrators say before the Student Satisfaction Survey begins? Is there a script?

Yes, there is a script! Please refer to the Student Satisfaction Survey PowerPoint Presentation located on our website.

Can I read the items of this survey aloud to students in grades 3 through 5?

No. **Survey administrators and proctors are not allowed to read survey items aloud to any student in any grade including students in grades 3-5 unless that student has an accommodation that requires the administrator/proctor to do otherwise.** We are aware that administrators and proctors were permitted to read items aloud to students in grades 3-5 in the Student Perception Survey in previous year. However, because of the piloting of Whole Child items, which requires that these items be randomly presented to students, the items cannot be read aloud to the entire classroom as not every student will see every item in the same order. This was true in both the Student Perception Survey administration this year, and the Student Satisfaction Survey this year.

How do I know which students should complete the survey and which students are exempt from the survey?

All students currently enrolled at your school in grades 3-13 are expected to take the survey unless they are exempt. Exempt students are listed in the accommodations report in School Folders. Contact Karen Lutz (karen_lutz@dpsk12.org) with questions.

If I experience tech issues while administering the survey, who do I contact?

Please contact the DoTS hotline.

Why was the Student Satisfaction Survey moved to an online platform? Why was the survey window moved?

Moving the survey online allows us to create a more flexible and more equitable survey process. We moved the survey window later to accommodate the other online testing windows schools must administer in the spring.

What are the Whole Child items? Will they affect my school's SPF?

The Whole Child items are survey items to help us develop a new survey. These items will not be part of your school's SPF in any way.

Additional questions and support:

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